

Businesses are not required to be inspected by state or local authorities prior to opening, however, they are required to self-certify for compliance with workplace safety and sector specific safety standards issued by the State. Each business is required to develop a written COVID-19 Control Plan outlining how its workplace will prevent the spread of COVID-19. Each business must also sign and post a compliance attestation poster in a visible location to both employees and customers. Workplace standards concerns can be directed to the Division of Labor Standards at 508-616-0461 X9488 and/or the Arlington Health Department at 781-316-3170.

What should I expect when going to retail stores during phase 2?

- Face coverings (with nose and mouth covered) must be worn by customers and staff unless exempt due to medical condition or disability.
- The number of persons inside is limited to the following:
 - 8 persons (including staff) per 1,000 square feet; or
 - 40% of the store's maximum permitted occupancy
- Markers are outside the store promoting social distancing of 6 feet for customers waiting to enter.
- No free samples of tasting of food or beverage products.
- No sampling or application of person goods such as make up, perfume, and lotion.
- The use of reusable bags is prohibited.
- Fitting rooms are closed and trying on clothes is prohibited.
- Customers are pre-screened for in-house delivery. The delivery is delayed if a customer indicates that a potential COVID-19 positive person lives in the household.
- Contactless payment is encouraged.

For more information please visit the State's website at: <https://www.mass.gov/info-details/safety-standards-and-checklist-retail-businesses>

What should I expect when going to restaurants during phase 2?

NOTE: Restaurants can have outdoor table service at the beginning of phase 2 and will be authorized at a later date, and by a subsequent order, to begin indoor table service if the public health data reflects continued positive progression.

- Face coverings (with nose and mouth covered) must be worn by customers and staff unless exempt due to medical condition or disability.
- Tables are at least 6 feet apart or separated with a non-porous barrier.
- The size of a party seated at a table cannot exceed 6 people.
- Customers cannot be seated at the bar unless the bar is reconfigured to accommodate table seating.
- Menus are one of the following: 1) paper, single-use menus disposed after each use, 2) displayed menu (e.g., digital, whiteboard, chalkboard), 3) electronic menus viewed on customers' phones/mobile devices.
- Utensils and place settings are either single-use or sanitized after each use; utensils are rolled or packaged.
- Self-serve, unattended buffets, topping bars, drink stations, and other communal serving areas are closed.
- Reservations or call ahead seating is encouraged.
- Contactless payment is encouraged.

For more information please visit the State's website at: <https://www.mass.gov/info-details/safety-standards-and-checklist-restaurants>